



# 3rd Quarter 2024 Performance Indicators

|   | Performance Indicator   | Actual/<br>Projection | Forecast/<br>Target | Indicator | Previous<br>Year Actual/<br>Projection* | Industry<br>Average |
|---|---|-----------------------|---------------------|-----------|---|---------------------|
| Integrity and Fiscal Responsibility             | Retail Energy Sales (GWH)   | 948                   | 974                 | ✓         | 948                                     |                     |
|   | Projected Debt Coverage (YE)  | 2.42x                 | 2.10x               | ✓         | 2.41x                                   | 2.16x <sup>1</sup>  |
|   | Net Power Costs (\$/MWH)  | \$41.72               | \$39.21             | !         | \$39.16                                 |                     |
|   | SPP Lincoln Locational Marginal Price (\$/MWH)  | \$24.32               | \$25.12             | ✓         | \$30.13                                 |                     |
|   | Phishing Test Click Rate  | 5.54%                 | <5.00%              | !         | 1.89%                                   | 5.00%               |
|   | Suspicious Emails   | 690                   |                     | ✓         | 163                                     |                     |
|   | Cyber Events Reported (Opened/Closed)   | 0/0                   |                     | ✓         | 4/4                                     |                     |
|   | Cyber Security Risk Assessments (New/Open/Closed)   | 7/6/9                 |                     | ✓         | 11/9/15                                 |                     |
| Sustainability and Environmental Responsibility | Sustainable Energy Program (Obligated YTD \$)   | \$1.7M                | \$1.9M              | ✓         | \$1.7M                                  |                     |
|   | SEP Demand Reduction (YTD MW)   | 5.3                   | 5.6                 | ✓         | 5.4                                     |                     |
|   | Renewable Energy (Expressed as an Equivalent % of Retail Sales) <sup>2</sup>                  | 30.0%                 | 30.3%               | ✓         | 30.2%                                   |                     |
|   | CO <sub>2</sub> Emissions (Thousands of Metric Tons) <sup>3</sup>                             | 622                   | 748                 | ✓         | 766                                     |                     |
|   | CO <sub>2</sub> Produced (Metric Tons/MWh) <sup>2,3</sup>                                     | 0.68                  | 0.71                | ✓         | 0.75                                    |                     |
| Safety and Employer of Choice                   | DART (YTD # of incidents per 100 employees that result in Days Away, Restricted, Transferred) | 1.54                  |                     | ✓         | 1.72                                    |                     |
| Reliability and Customer Service                | Average Speed of Answer   | 4 min                 | 30 sec              | ✗         | 28.8 sec                                | 37.0 sec            |
|   | Annual Average Outage Time (SAIDI) Per Customer (Normal Weather) (12-month rolling)           | 20.4                  | 30.0                | ✓         | 17.6                                    | 123.0 <sup>4</sup>  |

<sup>1</sup> 2023 Peer Study average

<sup>2</sup> LES is selling the Renewable Energy Certificates (RECs) associated with its applicable resources and the renewable attributes are transferred to the REC recipient

<sup>3</sup> Preliminary estimate based on emissions rates for the previous calendar year

<sup>4</sup> Rolling 5-year National Average from available EIA data

\*Numbers represent 2023 3rd Quarter unless specifically notated as YTD or YE in Performance Indicator title